

QUALITY AND INFORMATION SECURITY POLICY

PURPOSE AND CONTEXT

FINCANTIERI NEXTECH is a company that operates in the system integration sector by creating solutions with a high level of technological innovation based on the ability to develop and preserve know-how. FINCANTIERI NEXTECH's customers range from the military to the banking, airport, postal and railway sectors.

The satisfaction of the requirements and the continuous improvement of the effectiveness of the Integrated Management System for Quality and Information Security, together with **Customer satisfaction**, in terms of **compliance with specifications and punctual delivery performance** and in terms of **confidentiality, integrity and availability of information**, represent for FINCANTIERI NEXTECH SpA a fundamental element to ensure superior quality services and high levels of protection of proprietary information assets, of its customers and other interested parties, considering these aspects a factor of strategic value for the competitive advantage and primary asset of the company.

AIMS

This means implementing and maintaining an integrated management system capable of guaranteeing the achievement of the following objectives:

1. **The implementation** of policies aimed at promoting **awareness, ethical behavior and commitment** in individuals, firmly believing in the fundamental role of each resource and in the contribution of quality of each;
2. **In-depth knowledge** of the Customer's problems and anticipating their expectations;
3. Provide the best **level of performance**, according to the Client's budget;
4. Always ensure compliance with the **mandatory requirements** and with the customer who is an essential element within the corporate culture;
5. **Confidentiality**: information accessible only to duly authorized subjects and / or processes;
6. **Integrity**: safeguarding the consistency of information from unauthorized changes;
7. **Availability**: guarantee that the processes and tools for data management are safe and tested;
8. **Authenticity**: reliable origin of the information;
9. **Privacy**: guarantee of protection and control of personal data;

Clarity of information, involvement of individuals, organization of flows and continuous monitoring of results will be the preferred methods within the Policy for Quality and Information Security.

COMMITMENT OF THE MANAGEMENT

In achieving the objectives indicated, the Management undertakes to:

1. **Determine the external and internal factors relevant** to the corporate purposes and strategic directions and which influence its ability to achieve the expected result for its system for the quality and security of information;
2. **Minimize risks** by controlling / improving management processes and procedures;
3. **Management of operational risk** through the various operational processes;
4. **Define and approve a set of descriptive and operational documents of the management system** in order to provide a clear description of the criteria to be implemented for the management of processes and activities;

5. **Ensure the resources necessary** for effective management for the quality and protection of information;
6. **Guarantee an absolute commitment to compliance with applicable laws, technical regulations and contractual requirements**, safety and hygiene at work, and their imposition on the customer;
7. **Define and keep under control appropriate indicators** that allow to have a continuous evaluation of the activity carried out;
8. **Implement, support and periodically verify** the implementation of this Policy;
9. **Periodically review the objectives** and the Policy to ascertain their continued suitability;
10. **Communicate and disclose the Policy** to all those who work for the company or on its behalf and to interested parties;
11. **Activate programs to spread awareness** and culture for Quality and information security;
12. **Request adequate accountability from personnel at all levels**, with regard to the quality and security of information and the activities for which they are responsible;
13. **Ensuring training and continuous training involves** all company staff;
14. **Implement all necessary actions to avoid** the recurrence or prevent the occurrence of actual and potential **non-conformities**;
15. **Prepare, in agreement** with the departments concerned, suitable monitoring and **measurement indicators** in the main processes.

In providing its services and products and in managing its processes and information, the company operates according to precise criteria documented and supported by a Management System for Quality and Information Security, paying the utmost attention to the following aspects **aimed at Quality**:

1. Ensure product safety by:
 - a. an analysis of the requirements, precise identification of special requirements and key characteristics;
 - b. an evaluation of the aspects of manufacturability, inspectability, reliability, availability, maintainability, already in the design phase;
 - c. design of tests and traceability of any changes;
 - d. post-delivery activities and control of returns from the field, investigations and root cause analysis (including the human factor) etc. to increase product safety;
2. Precautions against the risk of obsolescence and the use of counterfeit parts, prevention of foreign bodies, conservation;
3. Maximum focus on product and service compliance, on-time delivery performance, customer complaints and requests for corrective actions;
4. Ensure maximum collaboration with the interested parties by providing them with maximum support and making the technical material and their experience available to them;
5. Take care in the choice of qualified collaborators / suppliers, who share the principles of seriousness and quality of the company.

The management also undertakes to enforce the following aspects aimed at **Information Security**:

1. Define information security requirements and objectives;
2. Plan, implement and monitor the processes needed to meet information security requirements;
3. Guarantee the protection of confidential information and the property rights of the Customer;
4. Avoid involvement in activities that may decrease confidence in competence, impartiality, judgment or professional integrity;
5. Establish corporate roles and responsibilities for the development and maintenance of the system;

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6. Check that the management system is integrated into all company processes and that procedures and controls are developed effectively;
7. Monitor exposure to information security threats;

The Management promotes this policy with the aim that everyone undertakes to contribute to the achievement of the objectives. **Each function, to the extent of its competence, must pursue, with the resources that have been made available to it,** the following:

1. Ensure the fulfillment of customer orders in the agreed quantities and times;
2. Ensure product compliance with the specifications agreed with the Customer;
3. Monitor customer satisfaction and product quality;
4. Ensure continuous training and awareness of the staff;
5. Maintain the adequacy of the work environment, also with reference to safety and environmental aspects;
6. Monitor the quality of suppliers ensuring that the activities they carry out are carried out in full compliance with the applicable requirements;
7. Guarantee the best standards, optimizing and rationing company processes and tools;
8. Ensure the effectiveness of the integrated management system adopted by the company;
9. Guarantee the satisfaction of users of the Management System and of the Organization in relation to the quantity of information;
10. Implement corrective actions aimed at preventing and / or eliminating non-conformities;
11. Ensure the optimization of available resources and continuous improvement in all activities.

The success of this process will provide an important contribution to the company, to increasingly assume a place of primary importance on the national and international market within the scope of its skills, proposing itself as an organization capable of keeping up with the production needs of the largest established companies in the sector, as well as the growth of the professionalism of individuals.

Company
Fincantieri NexTech S.p.A.

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