

## QUALITY POLICY

Satisfaction of the requirements and Continuous improvement of the effectiveness of Fincantieri Nextech Quality Management System, together with the Customer's satisfaction, are primary objectives that Fincantieri Nextech High Management undertakes to achieve and maintain high-level performance, anticipating competitors in the products and services of the near future.

FINCANTIERI NEXTECH therefore intends to continue to increasingly assume a place of primary importance on the national and international market as part of its competencies, proposing itself as an organization capable of keeping up with the production needs of the major established companies in the sector

To achieve this result in the context of highly qualified services means:

- Implement a policy aimed at promoting awareness, ethical behavior and commitment in individuals, firmly believing in the fundamental role of each resource and in the quality contribution of each;
- Know deeply the customer's problems and anticipate their expectations;
- Provide the best level of performance, according to the Client's budget.
- Always ensure compliance with the mandatory requirements and with the customer who is an essential element within the corporate culture

Clarity in information, involvement of individuals, organization of flows and continuous monitoring of results will be the preferred methods in the context of the Quality Policy.

During management's reviews, the Quality Policy, as described above, is subject to a review to ensure continuous adequacy and compliance with corporate strategies.

Each institution, as far as it is competent, must pursue the following objectives with the resources that have been made available to them:

- Ensuring the fulfillment of orders in the agreed quantities and times;
- Ensuring compliance of the product with the specifications agreed with the Customer;
- Monitoring customer satisfaction and product quality;
- Ensuring continuous training and staff awareness;
- Maintaining the adequacy of the working environment with particular reference to safety;
- Optimizing the use of available resources;
- Monitoring the quality of suppliers by ensuring that the activities they perform are carried out in full compliance with the applicable requirements;
- Implementation of corrective actions to prevent and / or eliminate non-compliance;
- Ensuring continuous improvement in all activities.

Each function, as far as it's competent, implements all the actions necessary to achieve the expected results, as defined in specific plans, measurable and consistent with this Quality Policy, and reports to the Management on the progress of its objectives in occasion of the periodic reviews of the QMS by the Management.

The Management, to ensure the effective implementation of the Quality System, oversees all the activities carried out within the Quality Management System and, with the support of the Quality Management structure:

- approved the descriptive documents of the QMS in order to clearly describe the criteria to be implemented for the management of the various processes and activities;
- requires adequate accountability of the personnel at every level, with regard to the quality and the activities of competence;
- implements all the necessary actions to avoid recurrence or prevent the occurrence of actual and potential non-conformities;
- prepares, in conjunction with the functions involved, suitable monitoring and measurement indicators in the main QMS processes;
- guarantees the protection of confidential information and the property rights of the Customer;

**FINCANTIERI NEXTECH S.p.A.**  
con socio unico

**Sede legale**  
Via Carlo Ottavio Cornaggia, 10  
20123 Milano (MI)

**Sede operativa**  
Via Trieste, 3  
19020 Follo (SP)  
Tel. +39.0187.980965  
Fax +39.0187.981251

**Sede commerciale**  
Via Sicilia, 137 - 00187 Roma (RM)  
Tel. +39.06.97614061  
Fax +39.06.97252020  
commerciale@insis.it  
segreteria@insis.it

Cap. Soc. € 10.791.563,00 i.v.  
R.E.A. MI - 2073993  
C.F. e P.IVA - 00890740111  
PEC: insis@pec.insis.it  
insis.it

- avoids involvement in activities that may diminish trust in competence, impartiality, judgment or professional integrity;
- ensures an absolute commitment to compliance with applicable laws, technical regulations and contractual requirements;

In providing its services and products, the company operates according to precise criteria documented and supported by a Quality Management System, paying the utmost attention to the following aspects:

- Determination of the external and internal factors relevant to the company's purposes and strategic guidelines and which influence its ability to achieve the expected result for its quality management system;
- Minimization of risks through control / improvement of processes and management procedures;
- Ensure product safety by:
  - an analysis of the requirements, precise identification of special requirements and key characteristics
  - An evaluation of the aspects of manufacturability, inspectability, reliability, availability, maintainability, already in the design phase
  - design of tests and traceability of any changes
  - post-delivery activities and control of returns from the field, investigations and root cause analysis (including the human factor) etc. to increase product safety
- Precautions against the risk of obsolescence and the use of counterfeit parts, prevention of foreign bodies, conservation
- Management of operational risk through the various operational processes
- Maximum focus on product and service compliance, on-time delivery performance, customer complaints and requests for corrective actions
- Provide information to stakeholders to better understand the impact (in terms of balance between "costs and benefits") of the proposed solutions;
- Define and keep under control appropriate indicators that allow to have a continuous evaluation of the activity carried out;
- Empowering all the figures involved in the various phases of the processes and guaranteeing their maximum specialization with continuous training updates and training implementations;
- Ensure maximum collaboration with interested parties by providing them with maximum support and making technical material and experience available to them;
- Full compliance with the technical, safety and hygiene regulations at work, and their imposition on the customer;
- Take care in the choice of qualified collaborators / suppliers, who share the principles of seriousness and quality of the company.

This Policy is supported by the Management but, in order to be implemented, it must become part of the objectives of all personnel.

For this purpose, personnel must be aware of contributing, each with their own work, to the continuous improvement of company processes.

Therefore, the General Management intends to promote, with particular care, all the initiatives aimed at ensuring that this Policy is understood, implemented and supported at all company levels. The various functions must consider quality a fundamental and indispensable value for business success.

To all employees and managers of FINCANTIERI NEXTECH S.p.a. the Management requires active participation and commitment to comply with the criteria defined in the Quality Management System and to achieve the relevant objectives set.

The success of this process will make an important contribution to increasing the Company's profit as well as increasing the professionalism of individuals.

Milano, 10.11.2020

**CEO**

*Ing. G. Roati*